



# Parish of the Immaculate Conception, Bicester



## Information about Hospital Chaplaincy

### **Arrangements for Hospital visits by Catholic Chaplains**

It is now difficult for members of the clergy to request information regarding your stay in hospital, including which Ward you are in. This is now regarded as confidential information and will not readily be supplied to any caller without the specific permission of the patient. Also, staff on wards will no longer be allowed to say who is on their Ward if people make a general enquiry.

#### **JOHN RADCLIFFE AND OXFORD HOSPITALS**

For the John Radcliffe Hospital (including the Children's Hospital and the West Wing), the Churchill Hospital, Sobell House Hospice and the Nuffield Orthopaedic Centre. **Call the central Switchboard (01865)741166.** Ask the operator to **'Please radio page the Roman Catholic Chaplain for me and ask him to call me on my phone number.'**

The Hospital chaplains, based at St Padua's Church, Headington, serve as chaplains to the Headington hospitals (John Radcliffe, Churchill and Nuffield Orthopaedic hospitals, as well as Sobell House Hospice, in Headington).

The Chaplain can be a useful first point of contact and so, if you are coming into hospital or if you have a loved one who might benefit from a visit from the Catholic Chaplain, do make contact early.

**If you are going in to hospital**, or have already been admitted, and would like a Catholic chaplain to visit you this can be arranged by telephone (01865) 762964, e-mail, [stanthonyofpaduaoxford@yahoo.co.uk](mailto:stanthonyofpaduaoxford@yahoo.co.uk) or via the St Anthony of Padua parish website or by asking a member of hospital staff:

#### **HORTON HOSPITAL**

Patients admitted into the Horton wishing for a Catholic Chaplain to visit, need to make hospital staff aware and ask them to contact the Catholic Hospital Chaplain at St John's, Banbury.

#### **DO**

- During the admissions process do specifically inform a member of the ward staff if you would like to be visited by a Catholic chaplain. It is very important to specify that it is the Catholic Chaplain that you wish to see and that you are a Roman Catholic.
- Every effort will be made to accommodate your wish although please understand that the Chaplain may sometimes visit whilst, by chance, you are asleep or away from the ward having tests or receiving treatment.
- Inform your relatives about your wishes concerning visits from a Catholic chaplain if you are taken into hospital unexpectedly. Your relatives can then notify the priests or Chaplaincy Department should such an event take place.

#### **DON'T**

- Just presume that the chaplains will hear about your stay in hospital – unfortunately they probably won't (so, please let the Catholic Chaplain know you are in hospital, even if you have already indicated on the admission form that you are a Catholic).
- Expect ward staff to automatically let the chaplains know you are in hospital – you will need to ask specifically.

**There is a chaplain on call 24 hours for help and advice.** To avoid any confusion it is important to specify that it is the Roman Catholic Chaplain you wish to speak to (or see) and you can, of course, also request a visit when you are in hospital.

**Please note:** Our clergy here at the Immaculate Conception **are not** official Hospital Chaplains. If you are a parishioner here, or a relative of a parishioner who has been admitted, by all means inform the parish office of the circumstances, we shall keep you in our daily prayers and do what we can to assist. However, if you or your loved one would like a hospital chaplain visit please follow the instructions above.

If you would like to be added to our sick list on the bulletin and website, please contact the Parish Office for a Data Protection form which needs to be completed, preferably by the individual concerned.

Hospital Chaplaincy website for general, non-urgent, information: <http://www.ouh.nhs.uk/patient-guide/chaplaincy.aspx>

Thank you for your cooperation with this matter.